



Washington Metro Area Regional User Group
October 25, 2018
Agenda

Kindly hosted by: Hilton, 7926 Jones Branch Drive, McLean, VA 22102

- 8.30am Arrivals**
- 8.45am Welcome and Introductions**
Tracey Rice, Fusion Risk Management (30 mins)
- 9.15am What's Trending at Fusion**
Hear the latest news and events from Fusion and learn more about available community events and resources including RUGS, Solutions, Fusion Central, and Fusion Academy.
Kim Hirsch, Fusion Risk Management (30 mins)
- 9.45am Customer Spotlight – The Power of Integrated Crisis Response and Technology Solutions**
Dawn Turton, Hilton (55 mins)
- 10.40am Networking Break (25 mins)**
- 11.05am Lightning Experience**
Learn. Plan. Prepare. Lightning Experience is the next generation of the Salesforce platform featuring a modern look and feel, new user features, and configuration tools. Administrators can build better, more user-friendly applications to minimize training and allow users to work faster.
Mike Geier, Fusion Risk Management (60 mins)
- 12.05pm Networking Lunch (45 mins)**
- 12.50pm Discover What's Possible with Fusion**
Learn how to leverage existing features and capabilities to help evolve your program and be more effective and efficient.
Mike Geier, Fusion Risk Management (60 mins)
- 1.50pm Networking Break (25mins)**
- 2.15pm Group Spotlight Discussion**
Submit your suggested discussion topics before the meeting by sending an email to FusionRUGS@fusionrm.com
All Attendees, Moderated by Kim Hirsch (55 mins)
- 3.10pm Fall Release Overview**
Learn about new innovations and capabilities coming up in the next release.
Mike Geier, Fusion Risk Management (30 mins)
- 3.55pm Planning for the next RUG Meeting**
Kim Hirsch, Fusion Risk Management (5 mins)
- 4.00pm Closing Comments**



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Additional Information

Meeting Location:

Meeting will be held at Hilton, 7926 Jones Branch Drive, McLean, VA 22102

Security Check-In:

You must check in with security to enter the building. The security check in is located at 7930 Jones Branch Drive, McLean, VA 22102 (right next to the entrance for the RUG). Go to "The Social" using the outside entrance (not the regular lobby). We have a special Hilton entrance 5 feet away from the other door with the HILTON logo over top.

Breakfast and Lunch:

Breakfast and lunch are provided at no cost to attendees.

What to bring with you:

We encourage each attendee to bring some content with them to share with the group:

1. An accomplishment in your program that you are extremely proud of:
 - a. a new process you designed to become more efficient;
 - b. a new capability you developed on the Fusion Framework System;
 - c. a solution to a challenge you were faced with.

2. A problem or challenge you are facing or struggling to resolve:
 - a. specific to your program;
 - b. specific to your organization or industry;
 - c. specific to your implementation of the Fusion Framework System.

Meeting Format:

All attendees are invited to stay for additional networking opportunities with Fusion users and further discussions with the Fusion staff.

Future Meeting Schedule:

04/04/2019	TBD
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